

## QUALITY POLICY

Quality is integrated in every process in our Company, based on the requirements of the Standard **ISO 9001:2015**.

Fundamental principles of Quality at Euronickel Industries DOO Kavadarci are:

- To ensure full identification and conformity with the requirements of our Customers;
- To have traceability of the production;
- To promote the corporate reputation and reliability of the Company;
- To carry out all activities according to the legal requirements and regulations;
- To follow the strategy of the organization, taking into account the needs and expectations of the relevant stakeholders.

In order to comply with these fundamental principles, we engage ourselves to:

- Analyze and fulfill the requirements of our Customers;
- Develop professional communication and partnership with all Customers and Suppliers;
- Develop quality awareness through communication and training of our Employees;
- Identify and manage risks and opportunities;
- Continually improve the efficiency of our Quality system;
- Review constantly the efficiency of our process and suggest improvements;
- Clearly define the responsibilities of each Employee in the Company;
- Respect internal procedures;
- Ensure high level of safety at work.

Scope of application: Nickel ore processing and production of ferronickel.

Kavadarci, 21/02/2020